

DAMAGE TYPE CODES

01	BENT	18	MOLDING/WEATHER STRIP/EMBLEM DAMAGED
02	BROKEN	19	MOLDING/ WEATHER STRIP / EMBLEM MISSING
03	CUT	20	GLASS - CRACKED
04	DENTED - PAINT BROKEN	21	GLASS - BROKEN
05	CHIPPED - EXCEPT GLASS & PANEL EDGE	22	GLASS - CHIPPED
06	CRACKED - EXCEPT GLASS	23	GLASS - SCRATCHED
07	GOUGED	24	MARKER LIGHT / TURN LIGHT DAMAGED
08	MISSING – EXCEPT MOULDING / EMBLEM	25	DECAL / PAINT STRIPE DAMAGED
09	SCUFFED	29	CONTAMINATION - EXTERIOR
10	INTERIOR STAINED / SOILED	30	FLUIDED SPILLAGE - EXTERIOR
11	PUNCTURED	34	PANEL EDGE CHIPPED
12	SCRATCHED – EXCEPT GLASS	36	PART / OPTION NOT AS INVOICED
13	TORN	37	HARDWARE EXTERIOR – DAMAGED
14	DENTED – PAINT / CHROME NOT DAMAGE	38	HARDWARE EXTERIOR – LOOSE / MISSING



Mission Statement:

To provide the automotive industry finished vehicle supply chain and its customers with 100% satisfaction of its auto carrier vehicle transportation experience by providing flawless on-time pickup and delivery execution, 100% claims/damage-free transportation of their vehicles utilizing an all soft-tie, state-of-the-art tractor/trailer, computer systems and two-way satellite communications.

Company’s Mission Statement Accomplished by:

- Do what we say we will do
- On Time Performance
 - Meet our verbal and contractual commitments
- Damage Free Delivery
 - Deliver in the same condition we picked up the vehicle
- Safe, courteous, professional auto transport drivers
- Professional and accurate information reporting and billing

DAMAGE SEVERITY CODES

- 1 LESS THAN & INCLUDING 1”
- 2 OVER 1” UP TO & INCLUDING 3”
- 3 OVER 3” UP TO & INCLUDING 6”
- 4 OVER 6” UP TO & INCLUDING 12”
- 5 OVER 12”
- 6 MISSING

Phone: (904) 772-1175 / Fax: (904) 772-7377

DAMAGE AREA CODES

01	ANTENNA/ANTENNA BASE	50	TRIM PANEL - FRONT RIGHT
02	BATTERY/BOX	51	-----
03	BUMPER/COVER/EXT - FRONT	52	DECK LID / TAILGATE / HATCHBACK
04	BUMPER/COVER/EXT - REAR	53	SUNROOF / T-TOP
05	BUMPER GUARD/STRIP - FRONT	54	UNDERCARRIAGE - OTHER
06	BUMPER GUARD/STRIP - REAR	55	CARGO AREA - OTHER
07	DOOR-BACK CARGO, RIGHT	56	VINYL / CONVERTIBLE TOP / TONNEAU COVER
08	DOOR-BACK CARGO, LEFT	57	WHEEL COVERS /CAPS /RINGS
09	DOOR-CARGO-RIGHT	58	RADIO SPEAKERS
10	DOOR-LEFT FRONT	59	WIPERS - ALL
11	DOOR-LEFT REAR	60	SPECIAL USE CODE - COMMENTS
12	DOOR-RIGHT FRONT	61	PICKUP BOX - INTERIOR
13	DOOR-RIGHT REAR	62	-----
14	FENDER-LEFT FRONT	63	RAILS, TRUCK BED / LIGHT BAR
15	QUARTER PANEL/PICK-UP BOX - LEFT	64	SPOILER / DEFLECTOR - REAR
16	FENDER-RIGHT FRONT	65	LUGGAGE RACK (STRIPS) / DRIP RAIL
17	QUARTER PANEL/PICK-UP BOX - RIGHT	66	DASH/INSTRUMENT PANEL
18	FLOOR MATS-FRONT	67	CIGARETTE LIGHTER / ASHTRAY
19	FLOOR MATS-REAR	68	CARPET - FRONT
20	WINDSHIELD	69	CENTER POST - RIGHT
21	GLASS-REAR	70	CENTER POST - LEFT
22	GRILLE	71	CORNER POST
23	ACCESSORY BAG/BOX	72	LEFT FRONT TIRE
24	HEADLIGHT/COVER/TURN SIGNAL	73	LEFT FRONT WHEEL / RIM
25	LAMPS-FOG/DRIVING/SPOT LIGHT	74	LEFT REAR TIRE
26	HEADLINER	75	LEFT REAR WHEEL / RIM
27	HOOD	76	RIGHT REAR TIRE
28	KEY	77	RIGHT REAR WHEEL / RIM
29	KEYLESS REMOTE	78	RIGHT FRONT TIRE
30	MIRROR-OUTSIDE LEFT	79	RIGHT FRONT WHEEL / RIM
31	MIRROR-OUTSIDE RIGHT	80	COWL
32	-----	81	GAS CAP / COVER
33	AUDIO/VIDEO PLAYER	82	FENDER - REAR LEFT
34	TV/DVD SCREEN	83	FENDER - REAR RIGHT
35	ROCKER PANEL/OUTER SILL - LEFT	84	TOOLS / JACK / SPARE TIRE MOUNT & LOCK
36	ROCKER PANEL/OUTER SILL - RIGHT	85	COMMUNICATION / GPS UNIT
37	ROOF	86	PARKING SONAR SYSTEM
38	RUNNING BOARD/STEP - LEFT	87	-----
39	RUNNING BOARD/STEP - RIGHT	88	-----
40	SPARE TIRE/WHEEL	89	TRAILER HITCH / WIRING HARNESS / TOW HOOKS
41	-----	90	FRAME
42	SPLASH PANEL/SPOILER - FRONT	91	EXHAUST SYSTEM
43	-----	92	LICENSE PLATE BRACKET
44	GAS TANK	93	STEERING WHEEL / AIRBAG
45	TAIL LIGHT/HARDWARE	94	SEAT - FRONT LEFT
46	-----	95	SEAT - FRONT RIGHT
47	-----	96	SEAT - REAR
48	TRIM PANEL-FRONT LEFT	97	CARPET - REAR
49	CD CHANGER - SEPARATE UNIT	98	INTERIOR - OTHER
		99	ENGINE COMPARTMENT - OTHER