

GM Port Information

5761 West 12th St. Jacksonville, FL 32099

CSX Railhead

- Drivers doing Brunswick Port loads, moving forward have **all scratches/swirl marks signed off on by AIM**, in addition to any other damage that is found. This is coming directly from the claims department as we have been working to bring claims down in Brunswick. This is a new concern and must be addressed by YOU, the driver. Please take a few extra minutes to ensure ANY and ALL damages, including light scratches, are either written up by you, if it is able to be coded according to the AIM written rules for damage, or if not, call AIM. Please adhere to this, as it is part of ensuring you and the company are covered.
- All drivers **MUST use four (4) straps** when loading! This is **NOT optional**. This is the rule. Any driver caught not using 4 straps will be subject to answer why they are breaking company rules.
- Drivers, **we CANNOT jump start ANY units going forward** as our manufacturer want the responsible party to handle this procedure. We have had issues arise that need to be addressed. It is not our place to make sure these units start. If your unit does not start, report it to the Yard Supervisor, Yard Assistant (**Robert or Bruce**) or your dispatcher and WE will contact NARS to have the unit started by them. This is the procedure put in place and haul away companies are NOT authorized to do this. Please adhere to this procedure as it assures the liable party for starting the unit is contacted. If NARS jumps off your unit, notate on your paperwork, "Unit was jumped by NARS". If you have any questions regarding this procedure, contact the Yard Supervisor, Yard Assistant (**Robert or Bruce**), as we know exactly what needs to happen regarding dead batteries. This includes after hours. You cannot come to the office for the jump box.